



Gallenkamp Service Contracts

To ensure that your Gallenkamp product continues to deliver outstanding performance, we recommend you have your system professionally serviced yearly. Gallenkamp provides calibration of your vacuum oven using equipment which meets national standards and is performed by trained service engineers. Regular thermal calibration is critical to your process and product security.

In addition to service contracts, we also offer a variety of value-added services for our vacuum oven.

Temperature mapping of oven

A 8-point temperature mapping service provides a complete temperature gradient of the oven. Thermal mapping detects and records temperatures at various points in the vacuum oven's set-point temperatures to discover any hot or cold spots.

Calibration

Accuracy and precision are essential for the validity and reproducibility of a temperature control process. Gallenkamp offers a calibration service to identify measurement deviations from the 'true value' using a reference measuring instrument, ensuring the instrument settings are readjusted, and the measurement results are documented in a calibration certificate.

	Silver Package	Gold Package
Length of Contract	1 YEAR	1 YEAR
Onsite Visit	YES	YES
Cost of Labour	YES	YES
Spare Parts Covered	NO	YES
Preventative Maintenance	YES	YES